Renew-Able SOLUTIONS

Quality Policy

Purpose

Renew-Able Solutions designs, installs and services solar PV, battery storage, heat pumps and EV charging for homes and businesses across Edinburgh, the Lothians and Central and East Scotland. Our aim is simple: every system we install should be designed correctly, installed safely and to a high standard, and supported properly after handover, so our customers get the performance they were promised.

Scope

This policy applies to all work carried out by Build-Able Solutions Ltd, trading as Renew-Able Solutions, including our employees and any subcontractors working on our behalf.

Commitment

The directors are committed to delivering a quality service and to improving it over time. We are MCS certified and members of RECC. We expect everyone working for us to take responsibility for the quality of their own work.

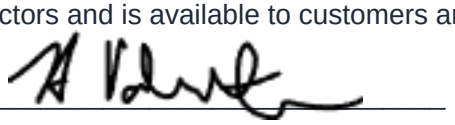
Control

To meet this commitment, we will:

- Survey each property and design every system around the site and its actual energy use, with clear and honest quotations.
- Install to MCS standards, the current IET Wiring Regulations (BS 7671) and manufacturers' instructions.
- Use competent, qualified staff and keep their training and certification up to date.
- Use reputable products from established manufacturers, backed by recognised warranties.
- Test and commission every system, and give customers a clear handover so they understand how it works.
- Keep records of designs, certificates, test results and handover documents.
- Listen to customer feedback and deal with any complaints fairly through our Complaints Procedure.
- Look into problems when they happen, find the cause and put measures in place to stop them happening again.
- Set quality objectives and review our performance against them each year.

Review and communication

This policy will be reviewed at least once a year. It will be shared with all employees and subcontractors and is available to customers and other interested parties on request.

Signed: 

Alan Valente

Director

Date: 25th November 2026